



How our **property care** safeguards your key asset

We **make it easy** to report issues and take a **sensible approach** to repairs and maintenance.

We help ensure your investment property is always wisely repaired. Property Frameworks always works closely with you so you can make sound maintenance decisions. What you might view as a wide range of property-related tasks, we consider all a part of our professional property care services:

- Enable tenants to submit property repair requests online or via the hotline.
- Determine urgent vs. next day response and set tenant expectations.
- Organize appropriate and timely professional repairs within spending limits.
- Advise you of significant issues and agree on the best path forward.
- Organize ongoing maintenance such as pool, lawn and pest control services.
- Handle all service invoicing and deduct from rent or your operating account.
- Coordinate cleaning, repair and upgrades in preparation for new marketing.